Course Name : **SAP CRM Technical**
Course Duration : **40 Hours**
Server Access : **3 Months**

SAP CRM Technical online training and class room training

SAP CRM Conceptual Overview
Functionality overview of SAP CRM
CRM Business Partner Master data
CRM Product Master Data
Business Transaction customizing

Business Transaction Programming/ One order Framework
FMs for Reading Business Transactions
Tricks for finding the relevant FM
Coding using the FM
FMs for Modifying the Business Transactions
Tricks for finding the relevant FM
Coding using the FM
FM for saving Business Transactions

Error/Message Handling
Message Logging FMs
Programming using Messaging FMs
Logging the messages
Searching for messages
Deleting the messages

Business Addin's (BAdis) in CRM
Techniques for Finding Appropriate BAdi
Implementing a BAdi (Involves BT Programming)

Introduction to OOABAP
Classes
Inheritance
Interfaces
Polymorphism

Introduction to Business Server Pages
Architecture of Business Server Pages
Components of a Business Server page
Controllers
Business Server Page
Page with flow logic
View
Page Fragment

Navigation structure
Application Class
MIME Objects
Page Attributes
Layout
Event Handlers
BSP Programming models
Basic Model
MVC approach
Creating an Online Bookshop catalog
Using Basic HTML
Using HTML Business
Using MVC approach
Debugging BSP Applications

CRM Web UI Basics – CRM 7.0

UI Concepts
Web UI Architecture
Business Roles customizing
Navigation Bar customizing
WebUI Component Work bench
WebUI Component Concept
Elements of WebUI Component
Component Controller
Custom Controller
Views
View Controller
Context
Context nodes
Runtime Repository
UI Configuration/ personalization
Enhancing webUI components
Transaction launcher
GUI Transactions
URL - Non BSP
URL - BSP
Logo Customizing

CRM Web UI Technical – CRM 2007

GENIL Model Browser
GENIL BOL Browser
Component Context :
View Context Class
Context Nodes
Attributes
Getter and Setter Methods